

1. General

Yapita Health allows you to register and provide us all the documents like prescription, medical reports, scan reports, etc, so that we would start looking for the best health care facilities at your budget. We also note down your preferences like preferred city, budget, department, treatment type and based on your preferences, we gather a list of preferred health care facilities and provide it to you, so that you can make a wise decision on your healthcare needs.

Additionally, we provide you ground support for all your travel related queries, forex exchange, bill settlements, telemedicines and many more.

What do we offer you?

Yapita Health allows you to create a personal patient profile and helps you to find the best and affordable health care and all other services free of cost using yapitahealth.com.

Patients/users can access their data through the profile page and modify their details whenever they want. They can also delete their details in the account section of the profile page. Once the details are deleted, we won't possess any patient data.

In addition to finding the best healthcare option for you, we provide you regular notifications on the updates about your healthcare plans through email and Whatsapp which you could also unsubscribe if you don't need further updates.

Our user data is not sold or neither used for any service other than what we offer. Once you register, we just pass our data to our network hospital partners to provide us with the best medical opinion based on doctor's consultations.

How is your data used?

The stored data is used within the scope of the services offered by Yapita Health PVT LTD:

1) Providing best medical opinion:

We process your personal and preferences data and encrypt personal information which we then pass to our network hospitals for getting the best medical opinion for you. Once we receive medical opinion, we process the data and add your personal information to it.

We provide patients/users with the best medical opinion via email, SMS or Whatsapp. User is finally presented with a list of medical options ranging from different budgets and locations.

Once you confirm your healthcare facility and agree to avail our service, then we pass your personal details to our network hospitals for further processing of medical needs. After you complete the process, we ask for your valuable feedback that we use to improve our service.

2) Providing Travel related assistance

Once you confirm your hospital for your treatment, we request you to provide us your travel documents like passport, existing visa, refugee documents etc. to process your VISA. These details, we provide it to our network hospital to get a medical letter of intent for your medical VISA appointment.

All the travel related data are processed on our side to provide you better ground assistance on your arrival. These data are cleaned up regularly from time to time once the operational support is over.

We also note down all your data related to your travel needs such as forex currency, hotel stay, cab services in order to help you obtain a better customer experience.

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